Rescue Azure AD Beta test

"How to set up Azure AD Sync on Beta"

Important information: As this is a beta version please do NOT use this version on your production users. Please create a test group with test users in your Azure Active Directory and use them for the beta testing!

Step 1:

Open and log in with your Rescue credentials: https://beta.logmeinrescue.com/Account/Login

Step 2:

Launch Admin Center

Step 3:

Open "Global settings" tab and go to "Active Directory Synchronization section". Click a "Generate and Copy button" and Create a "Default Password" Then click to the bottom of the page SAVE!

Step 4:

Download the Application by clicking on the "Download" button.

Step 5:

Launch the downloaded file.

Step 6:

You will see the following window. Select Microsoft Azure AD. Then click Next.

Step 7:

Enter your credentials here. Also you can check the Dry Run mode where you can preview the changes the service will make in your Rescue hierarchy tree. Click Next to continue.
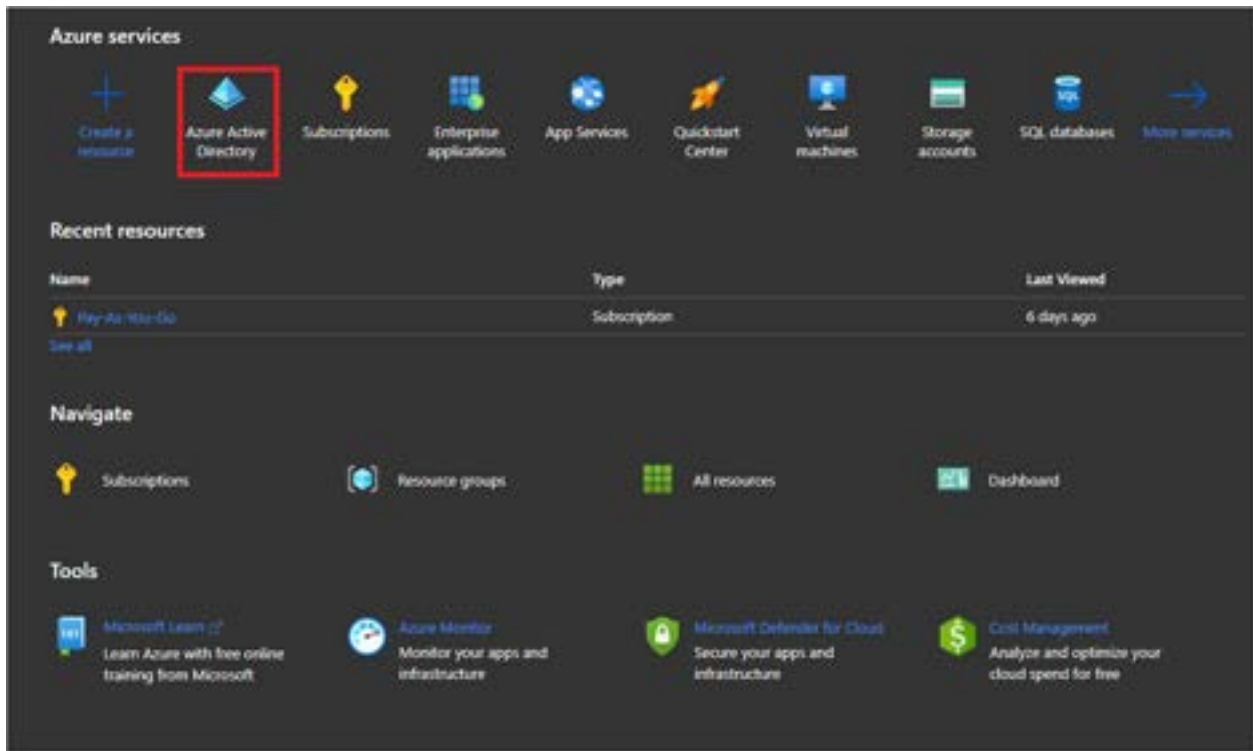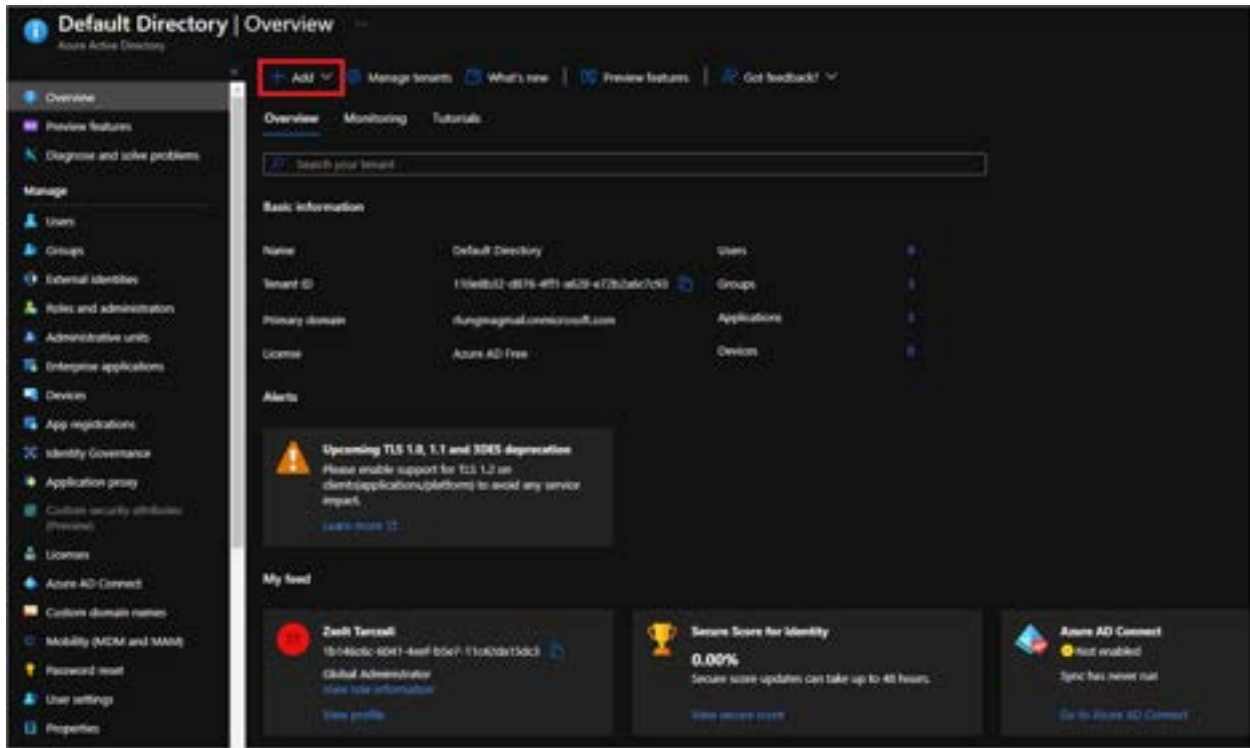

Step 8:

On this window you must enter your Azure App credentials. (You will find a detailed guide from Microsoft how to get this information by clicking on the "Need help?" section). Click Next.

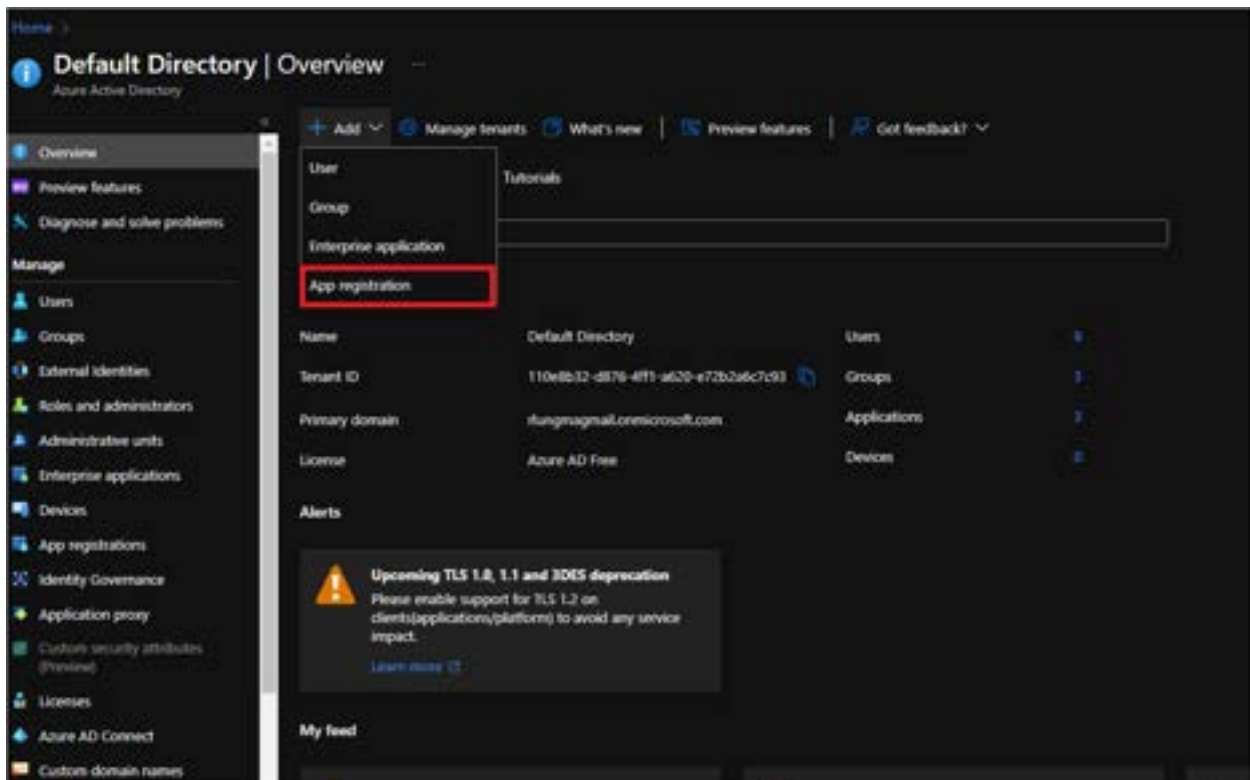**How to create Client ID, Tenant, and Client Secret?**

Step 1. Login Azure

**Step 2. Select Azure Active Directory**

Step 3. Click Add... (Application)

Step 4. (Register an application)
You must set Name of application e.g. Rescue-test and
then Click the "Add" button.

Step 5. Make a note of your "Application Client ID" and "Directory tenant ID".
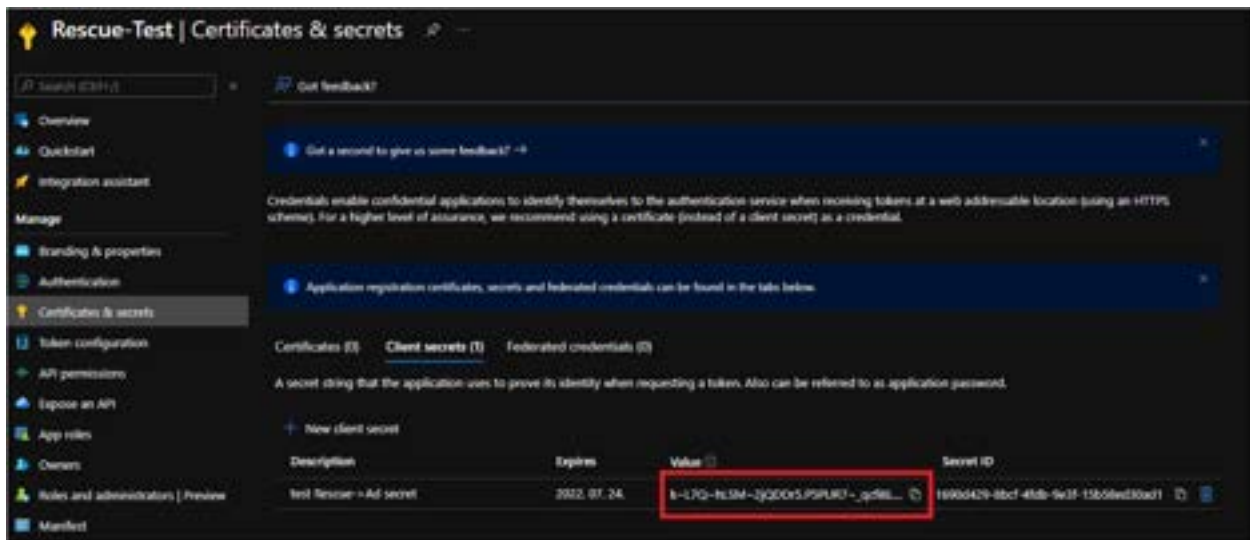**These values will need the AdSync later**

**Step 6. Click Certificates & secrets menu and click the
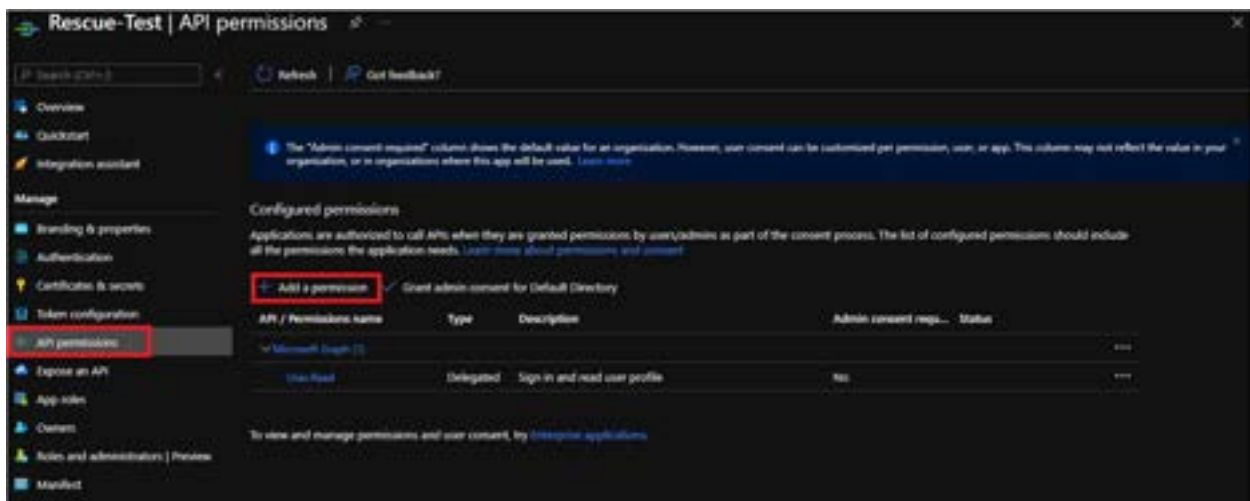"New client secret" button.**
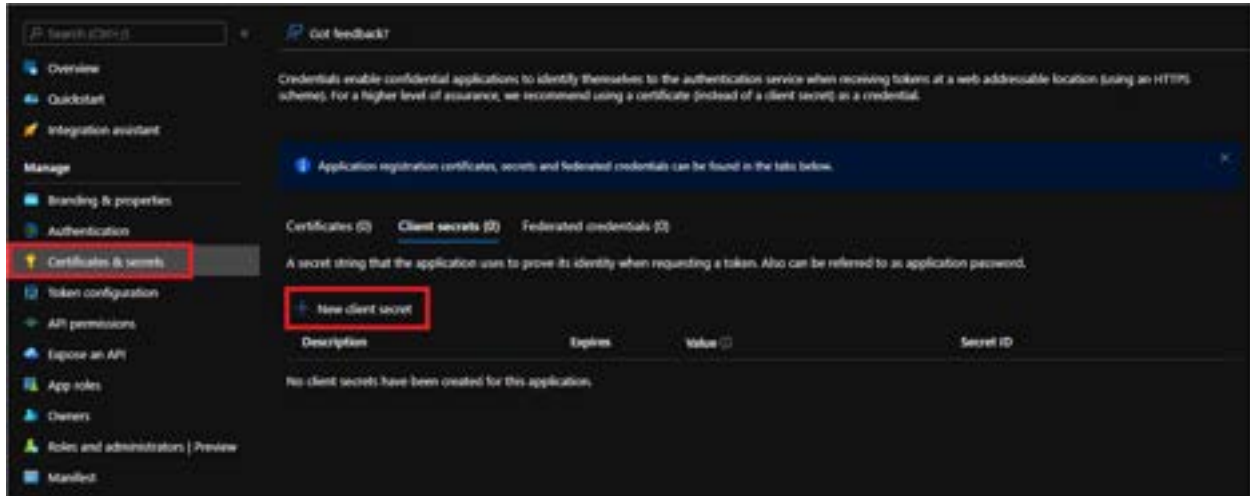
Step 7. Click - New Client Secret e.g. Let's set the name of Clien Secret e.g. Ad secret
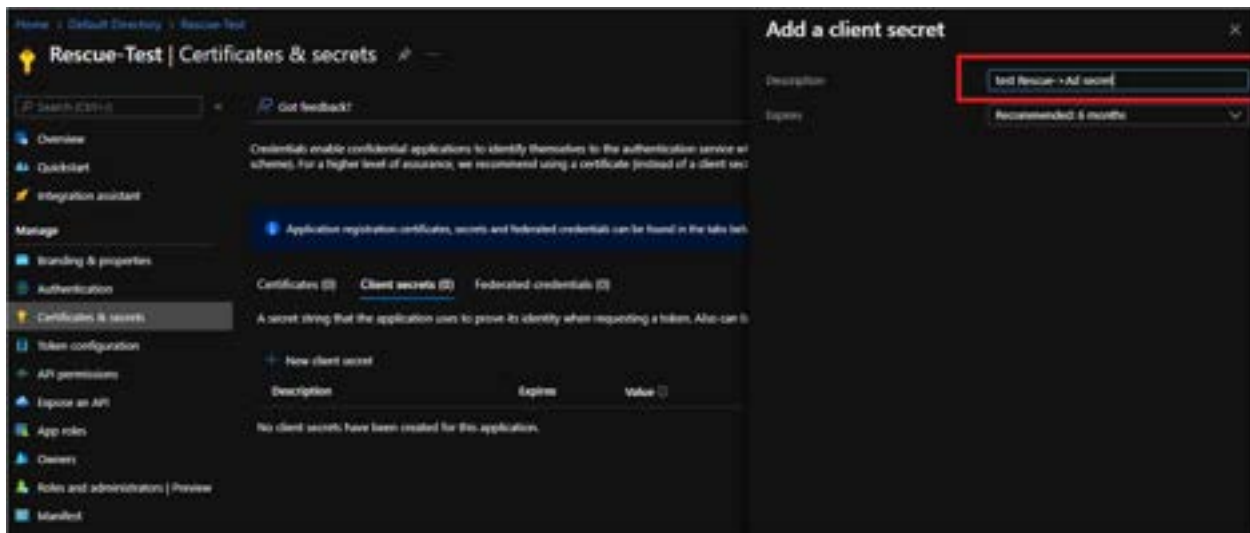
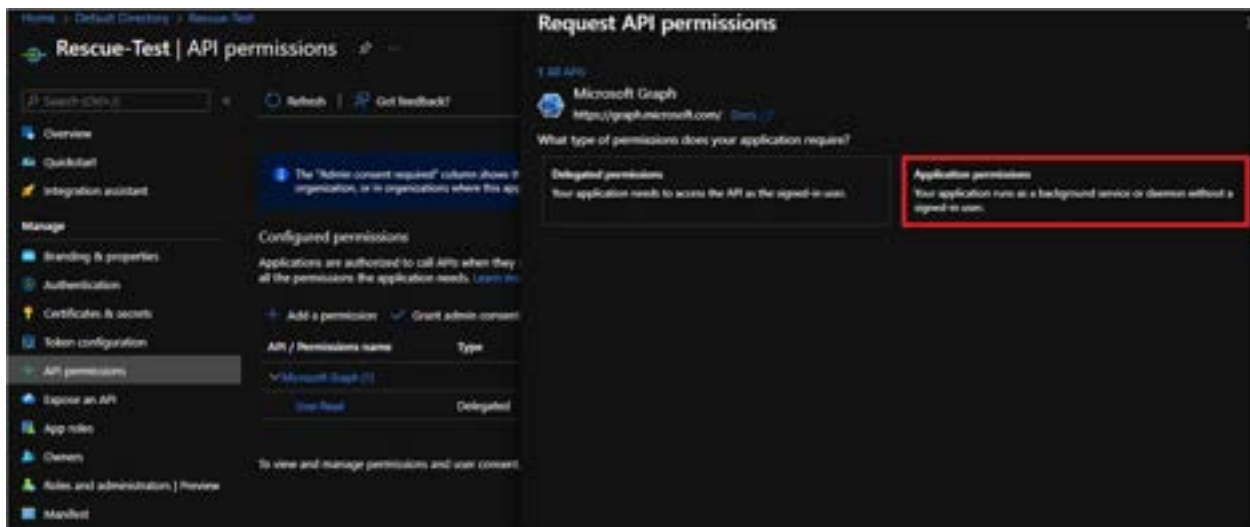**Step 8. Save to value of Client Secret, this value will need to be provided to AdSyn.**

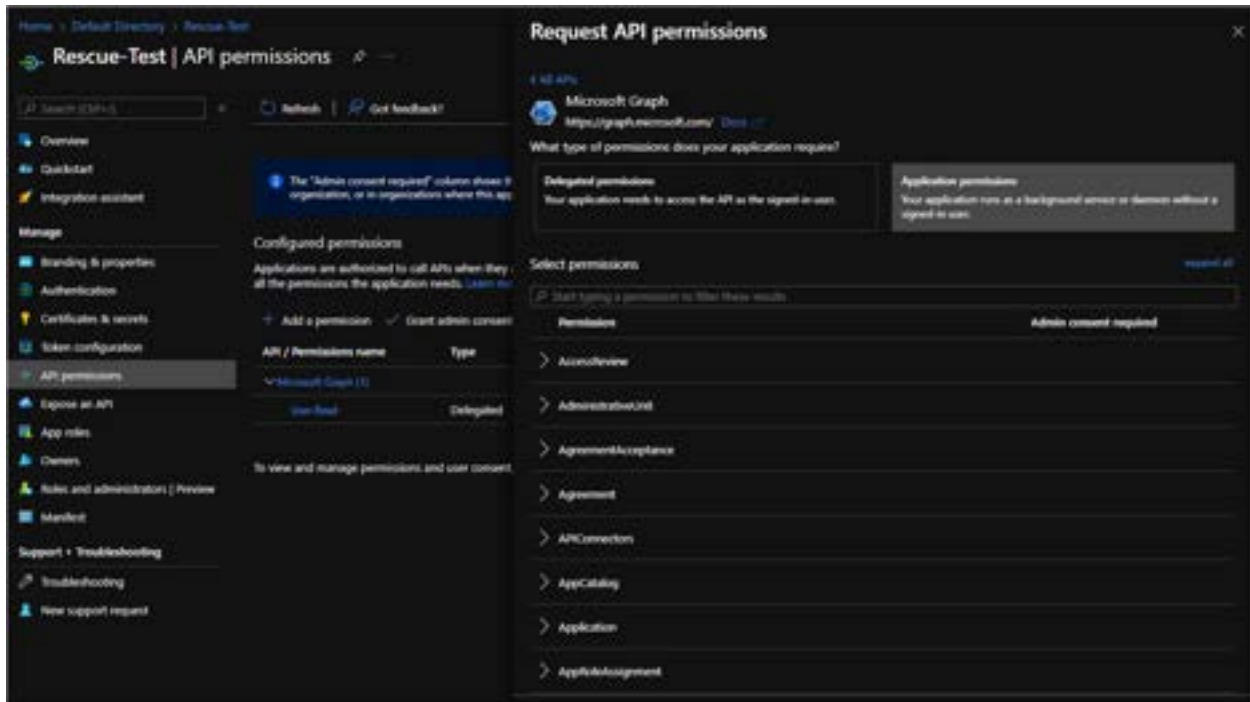**Step 9. Click App Permissions**

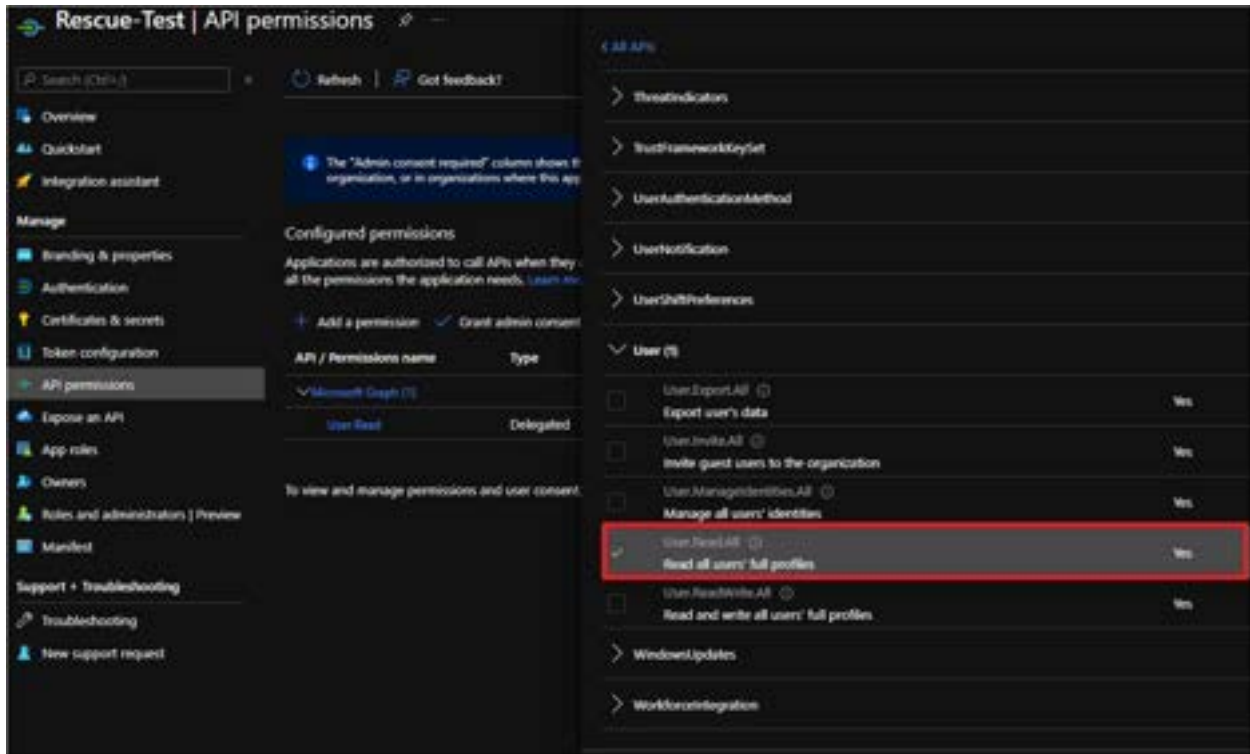**Step 10. Click Add Permission then select Microsoft Graph**

Step 11. Select the type of permissions!

Step 12. Select the "Application permission"

Step 13. Select the
User/User Read All permission

Step 14. Select the
Group/Read all groups permission
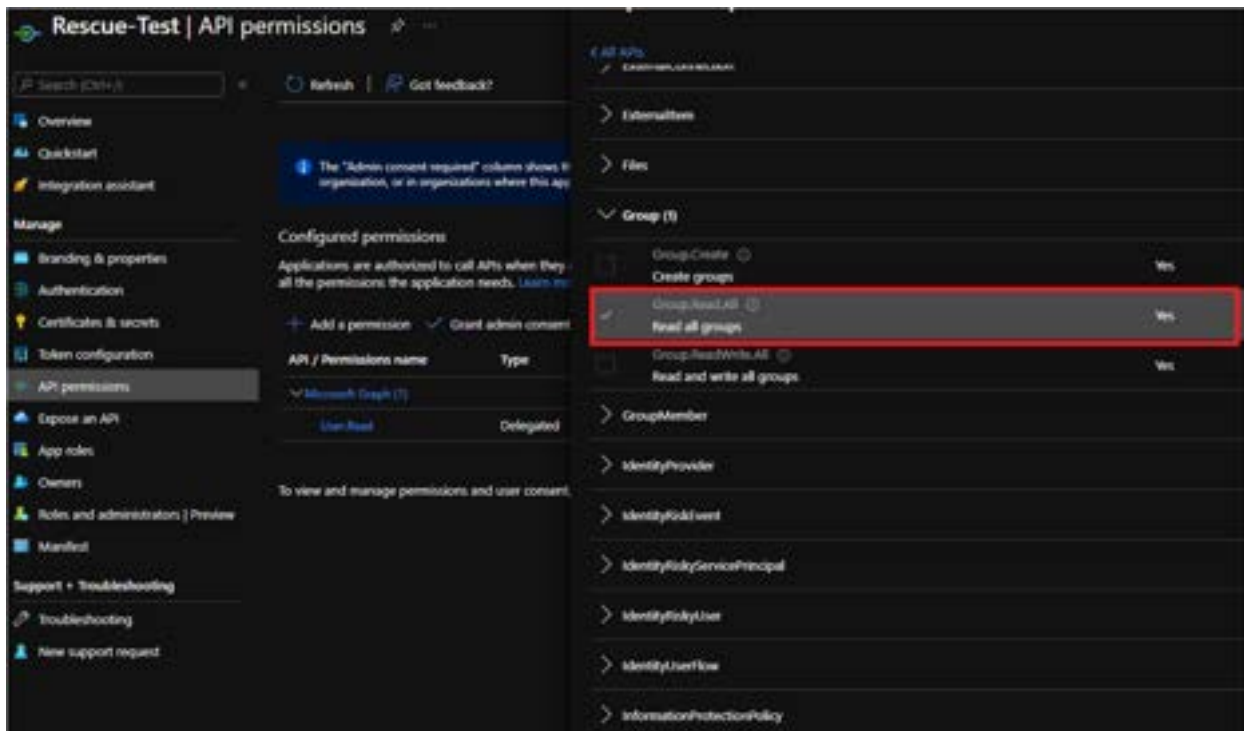
Step 15. Select the
Directory/Read directory data permission

Step 16. Select Add permission button

Step 17. Select Grant admin button and then press the Yes button.

Step 18. Close the Azure Ad portal.
The resulting Client ID, Tenant, and Client Secret must be entered in AdSync.

Step 9:

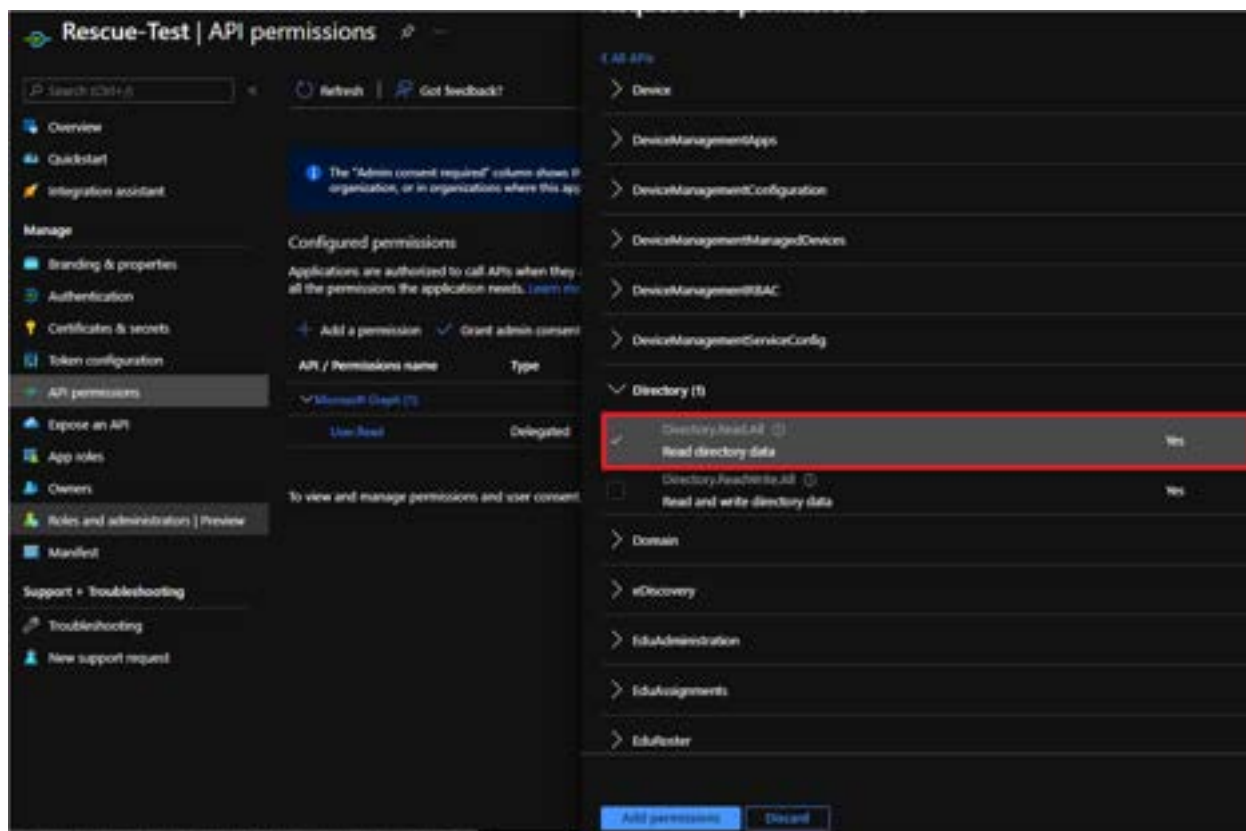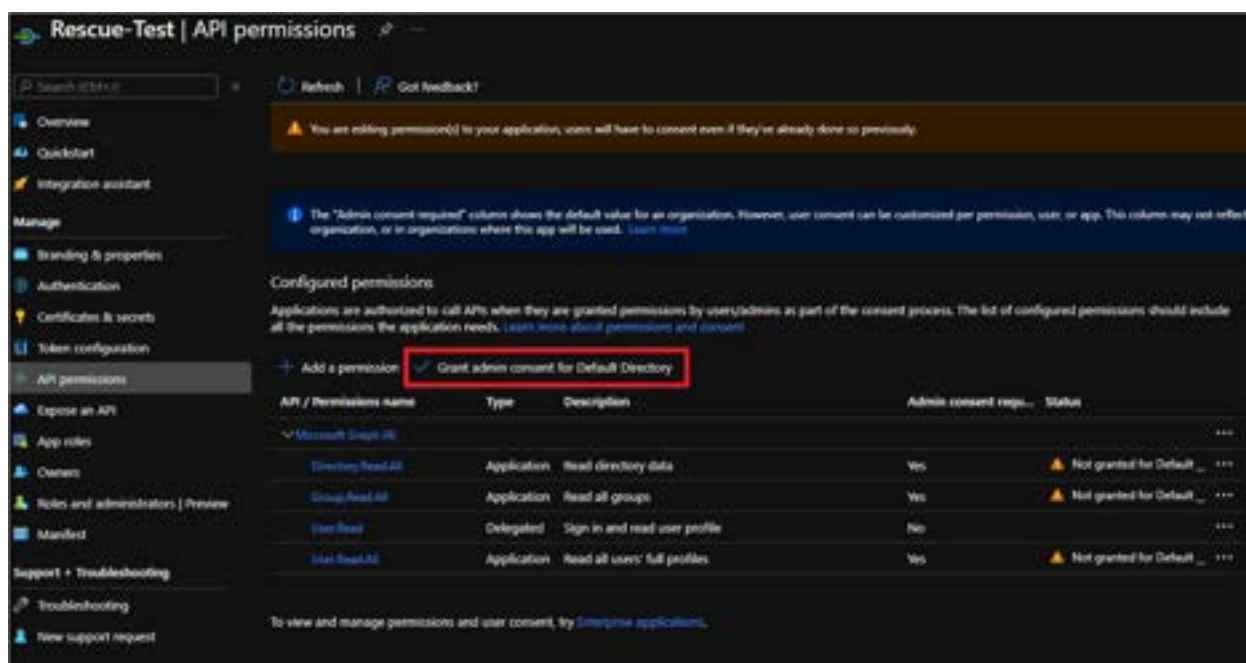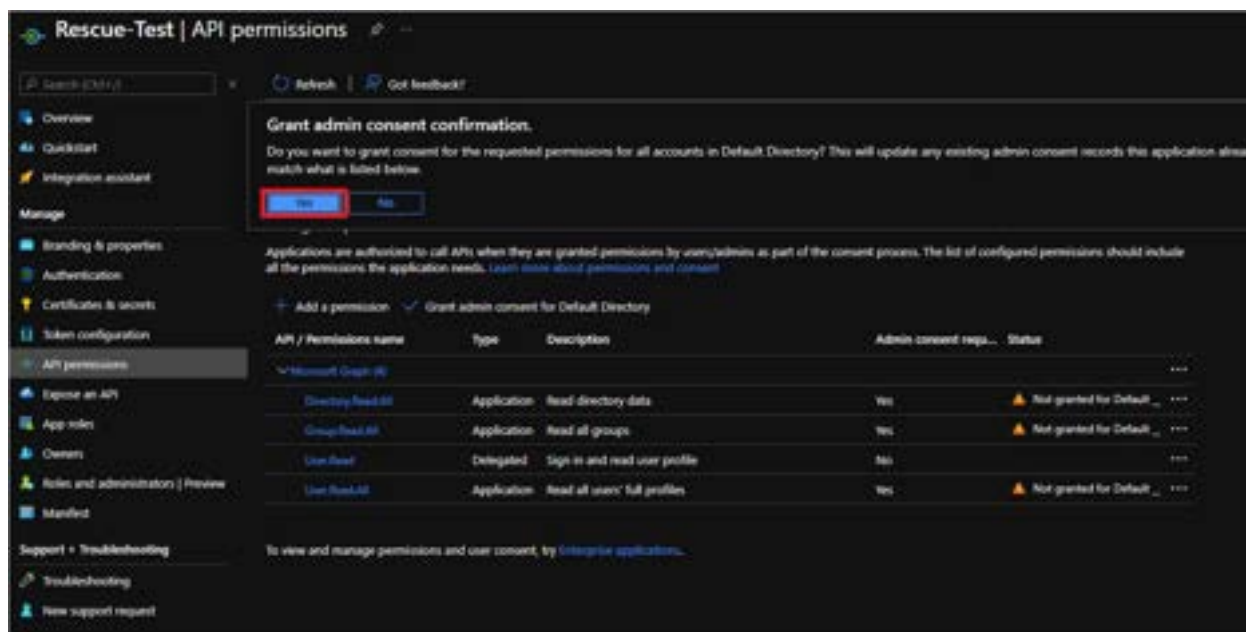Here you will select the groups you want to synchronize. The first column contains the Azure AD Groups, select one Active Directory Group you want to synchronize with a Rescue Group. The second column contains the Rescue Groups. Select one group that will be synchronized with the AD Group. Now you have one group selected from the first two columns. Click the arrow button that is facing towards the third column to finalize the selection.

Now you successfully selected two Groups that will be synchronized. If you want to select multiple groups, repeat the actions from the start.

If you wish to cancel a synchronization between two groups, select them from the third column, and click the arrow button facing towards the second column.
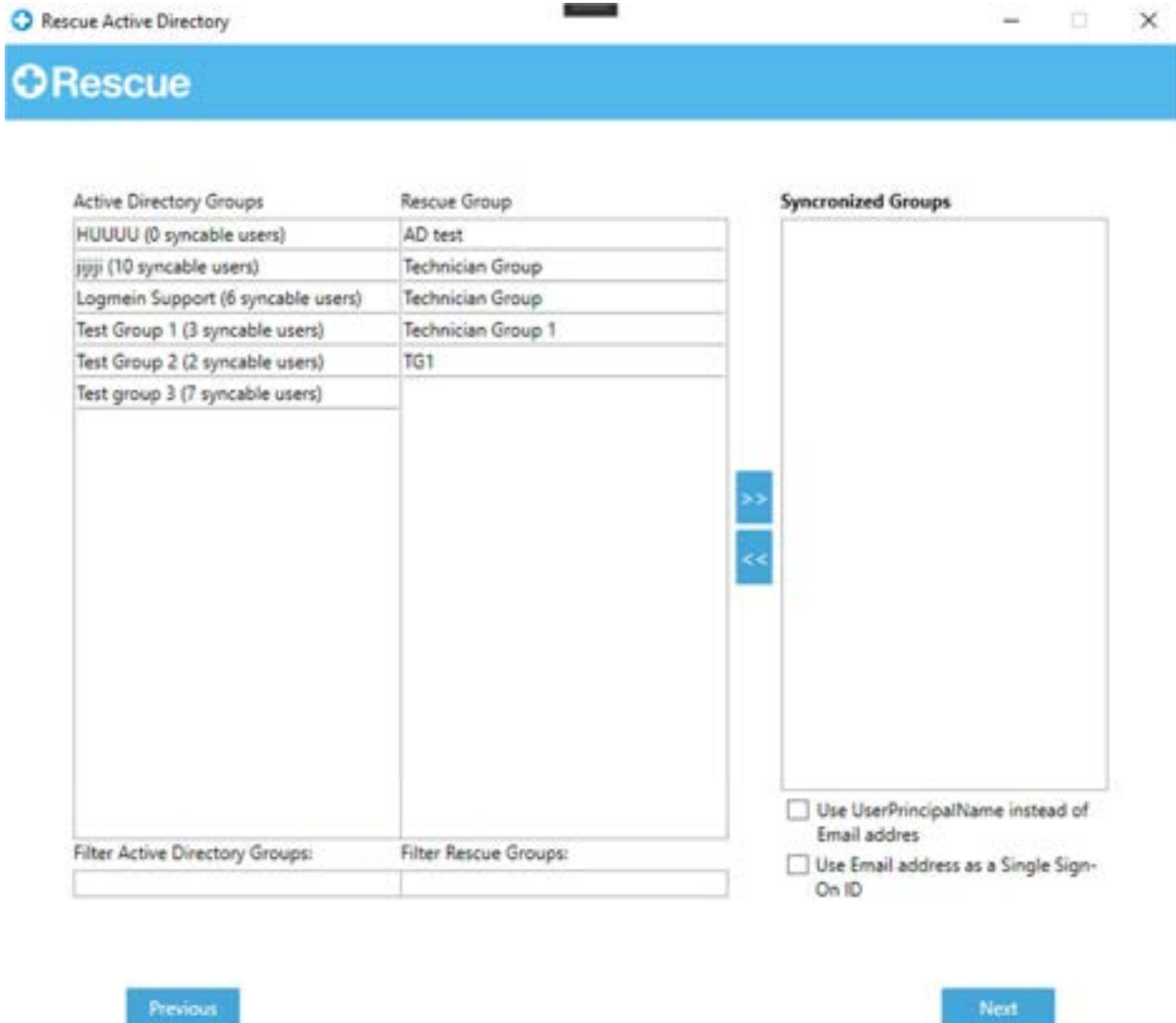
When you have finished selecting the groups, click the Next button.

Step 10:

Enter a search criteria e.g. support

Enter a search term e.g. aid. AdSync searches for this term between AD groups.

For example, you will find the specified AD group if the AD group name is LogMeIn Support and the search criteria is e.g. supp or support, or log and so on

Step 11:

Connect at least one Active Directory Group to Rescue Group and click >> button. If you would like to use "UserPrincipalName" instead of E-mail address in Rescue, Click the checkbox. There is also a possibility to use Email address as a Single Sign-On ID. When it is turned on, the SSO ID in Rescue gets the email address. After clicking Next, a confirmation window will pop up, asking if you wish to continue with the synchronization. Select Yes.

Confirmation   ✕

?   You are about to initially synchronize around 14 users.
      Do you want to continue?

Yes   No

Rescue Active Directory   —   ◯   ✕

Rescue

Please select AdSync running mode.

⦿ Start Active Directory Syncrioniser as a service.
◯ Start Active Directory Syncrioniser as a windows terminal application.
     ☑ Start AdSync command-line tool immediately

Install service or Start App

Previous   Finish

Step 12:

Select whether you want to run the synchronization service or like windows program and Press the "Install service or Start App" button. If you choose to run synchronization as a Windows application, a new terminal window will open which you do not need to close because this window will cause continuous synchronization.
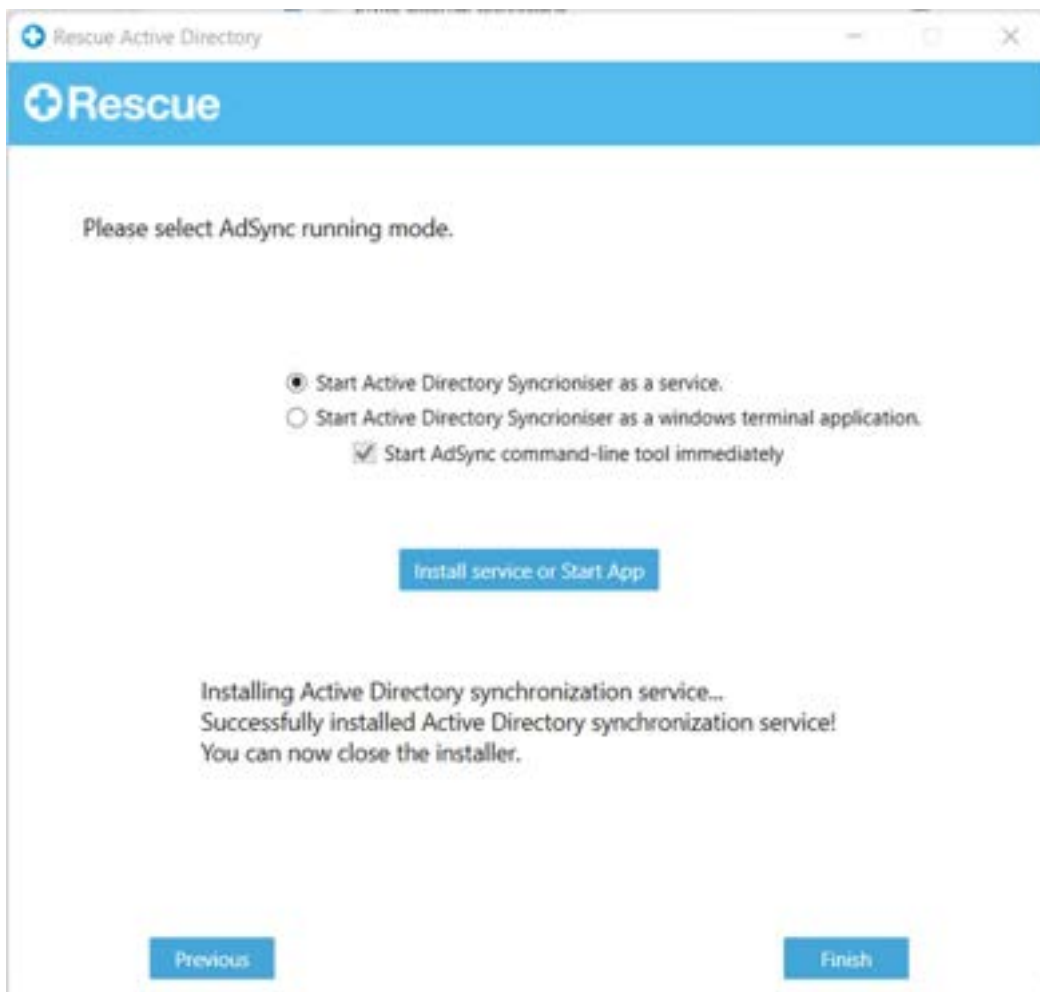
Step 13:

Click the Finish button to close the installer.

Stopping the AD Sync service

After installing Rescue AD Sync Service, there is a possibility when relaunching the application, to stop the running service. Click the Terminate Service button.

A new confirmation window will pop up, asking if you want to stop the service. Click the Yes button. Now the service is stopped, and you will see the first window of Rescue AD Sync.

Rescue Active Directory   —   ☐   ✕

Do you really wish to stop the AdSync service? After clicking Yes, the service will be stopped, and it must be reconfigured in order to run again.

No   Yes